# Formulating discrete choice models as Mixed Integer Linear Problems (MILP)

#### Michel Bierlaire

Transport and Mobility Laboratory
School of Architecture, Civil and Environmental Engineering
Ecole Polytechnique Fédérale de Lausanne

October 10, 2017





#### Outline

- Demand and supply
- Disaggregate demand models
- 3 Choice-based optimization
  - Applications
- 4 A generic framework

- A simple example
  - Example: one theater
  - Example: two theaters
- Case study
- Conclusion







#### Demand models



- Supply = infrastructure
- Demand = behavior, choices
- Congestion = mismatch







#### Demand models



- Usually in OR:
- optimization of the supply
- for a given (fixed) demand







# Aggregate demand



- Homogeneous population
- Identical behavior
- Price (P) and quantity (Q)
- Demand functions: P = f(Q)
- Inverse demand:  $Q = f^{-1}(P)$







# Disaggregate demand



- Heterogeneous population
- Different behaviors
- Many variables:
  - Attributes: price, travel time, reliability, frequency, etc.
  - Characteristics: age, income, education, etc.
- Complex demand/inverse demand functions.







# Demand-supply interactions

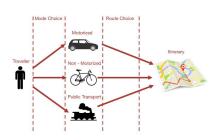
#### Operations Research

- Given the demand...
- configure the system



#### Behavioral models

- Given the configuration of the system...
- predict the demand



# Demand-supply interactions

#### Multi-objective optimization











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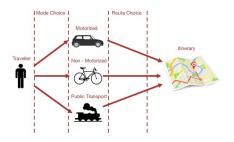
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#### Choice models



#### Behavioral models

- Demand = sequence of choices
- Choosing means trade-offs
- In practice: derive trade-offs from choice models







#### Choice models

#### Theoretical foundations

- Random utility theory
- Choice set:  $C_n$
- $y_{in} = 1$  if  $i \in C_n$ , 0 if not
- Logit model:

$$P(i|\mathcal{C}_n) = \frac{y_{in}e^{V_{in}}}{\sum_{i\in\mathcal{C}}y_{jn}e^{V_{jn}}}$$









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# Logit model

#### Utility

$$U_{in} = V_{in} + \varepsilon_{in}$$

- Decision-maker n
- Alternative  $i \in C_n$

#### Choice probability

$$P_n(i|\mathcal{C}_n) = \frac{y_{in}e^{V_{in}}}{\sum_{j\in\mathcal{C}}y_{jn}e^{V_{jn}}}.$$







# Variables: $x_{in} = (p_{in}, z_{in}, s_n)$

#### Attributes of alternative i: zin

- Cost / price (pin)
- Travel time
- Waiting time
- Level of comfort
- Number of transfers
- Late/early arrival
- etc.



#### Characteristics of decision-maker *n*:

Sn

- Income
- Age
- Sex
- Trip purpose
- Car ownership
- Education
- Profession
- etc.



#### Demand curve

# THE MAND DEMAND CURVE

Disaggregate model

$$P_n(i|p_{in},z_{in},s_n)$$

Total demand

$$D(i) = \sum_{n} P_{n}(i|p_{in}, z_{in}, s_{n})$$

#### Difficulty

Non linear and non convex in  $p_{in}$  and  $z_{in}$ 



Quantity



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# Choice-Based Optimization Models

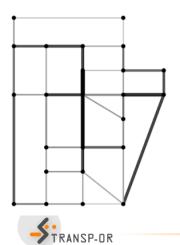
#### **Benefits**

- Merging supply and demand aspect of planning
- Accounting for the heterogeneity of demand
- Dealing with complex substitution patterns
- Investigation of demand elasticity against its main driver (e.g. price)

#### Challenges

- Nonlinearity and nonconvexity
- Assumptions for simple models (logit) may be inappropriate
- Advanced demand models have no closed-form
- Endogeneity: same variable(s) both in the demand function and the cost function

# Stochastic traffic assignment



#### **Features**

- Nash equilibrium
- Flow problem
- Demand: path choice
- Supply: capacity





#### Selected literature

- [Dial, 1971]: logit
- [Daganzo and Sheffi, 1977]: probit
- [Fisk, 1980]: logit
- [Bekhor and Prashker, 2001]: cross-nested logit
- and many others...







# Revenue management



#### **Features**

- Stackelberg game
- Bi-level optimization
- Demand: purchase
- Supply: price and capacity







#### Selected literature

- [Labbé et al., 1998]: bi-level programming
- [Andersson, 1998]: choice-based RM
- [Talluri and Van Ryzin, 2004]: choice-based RM
- [Gilbert et al., 2014a]: logit
- [Gilbert et al., 2014b]: mixed logit
- [Azadeh et al., 2015]: global optimization
- and many others...







# Facility location problem



#### **Features**

- Competitive market
- Opening a facility impact the costs
- Opening a facility impact the demand
- Decision variables: availability of the alternatives

$$P_n(i|\mathcal{C}_n) = \frac{y_{in}e^{V_{in}}}{\sum_{j\in\mathcal{C}}y_{jn}e^{V_{jn}}}.$$







#### Selected literature

- [Hakimi, 1990]: competitive location (heuristics)
- [Benati, 1999]: competitive location (B & B, Lagrangian relaxation, submodularity)
- [Serra and Colomé, 2001]: competitive location (heuristics)
- [Marianov et al., 2008]: competitive location (heuristic)
- [Haase and Müller, 2013]: school location (simulation-based)







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#### A linear formulation

#### Utility function

$$U_{in} = V_{in} + \varepsilon_{in} = \sum_{k} \beta_k x_{ink} + f(z_{in}) + \varepsilon_{in}.$$

#### Simulation

- Assume a distribution for  $\varepsilon_{in}$
- E.g. logit: i.i.d. extreme value
- Draw R realizations  $\xi_{inr}$ ,  $r = 1, \ldots, R$
- The choice problem becomes deterministic



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#### Scenarios

#### Draws

- Draw R realizations  $\xi_{inr}$ ,  $r = 1, \dots, R$
- We obtain R scenarios

$$U_{inr} = \sum_{k} \beta_k x_{ink} + f(z_{in}) + \xi_{inr}.$$

- For each scenario r, we can identify the largest utility.
- It corresponds to the chosen alternative.







# Capacities

- Demand may exceed supply
- Each alternative i can be chosen by maximum c<sub>i</sub> individuals.
- An exogenous priority list is available.
- The numbering of individuals is consistent with their priority.









# Priority list

#### Application dependent

- First in, first out
- Frequent travelers
- Subscribers
- ...

#### In this framework

The list of customers must be sorted







#### References

- Technical report: [Bierlaire and Azadeh, 2016]
- TRISTAN presentation: [Pacheco et al., 2016]
- STRC proceeding: [Pacheco et al., 2017]







#### Demand model



- Population of N customers (n)
- Choice set C(i)
- $C_n \subseteq C$ : alternatives considered by customer n

#### Behavioral assumption

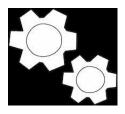
- $U_{in} = V_{in} + \varepsilon_{in}$
- $V_{in} = \sum_{k} \beta_{ink} x_{ink}^e + q^d(x^d)$
- $P_n(i|\mathcal{C}_n) = \Pr(U_{in} \geq U_{jn}, \forall j \in \mathcal{C}_n)$

#### Simulation

- Distribution  $\varepsilon_{in}$
- R draws  $\xi_{in1}, \ldots, \xi_{inR}$
- $U_{inr} = V_{in} + \xi_{inr}$



# Supply model



- Operator selling services to a market
  - Price  $p_{in}$  (to be decided)
  - Capacity ci
- Benefit (revenue cost) to be maximized
- Opt-out option (i = 0)

#### Price characterization

- Lower and upper bound
- Discretization: price levels
- Binary representation  $(\lambda_{in\ell})$

#### Capacity allocation

- Exogenous priority list of customers
- Here it is assumed as given
- Capacity as decision variable

# MILP (in words)

#### **MILP**

max benefit
subject to utility definition
availability
discounted utility
choice
capacity allocation
price selection





#### **Variables**

#### Availability

```
y_i \in \{0,1\} services proposed by the operator y_{in} \in \{0,1\} y_i = 1 and services considered by customers y_{inr} \in \{0,1\} capacity restrictions
```

#### Utility and choice

 $U_{inr}$  utility  $z_{inr}$  discounted utility

 $U_{nr}$  maximum discounted utility

 $\textit{w}_{\textit{inr}} \in \{0,1\}$  choice

#### **Pricing**

$$\lambda_{in\ell} \in \{0,1\}$$
 binary representation of the price  $\alpha_{inr\ell} \in \{0,1\}$  linearization of the product  $w_{inr}\lambda_{in\ell}$ 

#### **MILP**

max benefit
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price selection

#### Utility

$$U_{inr} = \overbrace{\beta_{in}p_{in} + q_d(x_d)}^{V_{in}} + \xi_{inr} \,\forall i, n, r \, (1)$$

p<sub>in</sub> endogenous variable

 $\beta_{in}$  associated parameter  $(\beta_{0n} = 0)$ 

 $q_d(x_d)$  exogenous demand variables







#### **MILP**

max benefit
subject to utility definition
availability
discounted utility

choice

capacity allocation price selection

$$y_{in}^d = \left\{ egin{array}{ll} 1 & ext{if } i \in \mathcal{C}_n \\ 0 & ext{otherwise} \end{array} 
ight. orall i, n$$

Product of decisions

$$y_{in} = y_{in}^d y_i \quad \forall i, n \tag{2}$$

Availability at operator and scenario level

$$y_{inr} \leq y_{in} \quad \forall i, n, r$$





#### **MILP**

max benefit
subject to utility definition
availability

discounted utility

choice

capacity allocation price selection

 $z_{inr} = \begin{cases} U_{inr} & \text{if } y_{inr} = 1\\ \ell_{nr} & \text{if } y_{inr} = 0 \end{cases} \quad \forall i, n, r$   $(\ell_{nr} \text{ smallest lower bound})$ 

# Discounted utility

$$\ell_{nr} \leq z_{inr} \qquad \forall i, n, r \quad (4)$$

$$z_{inr} \leq \ell_{nr} + M_{inr}y_{inr} \quad \forall i, n, r \quad (5)$$

$$U_{inr} - M_{inr}(1 - y_{inr}) \le z_{inr} \qquad \forall i, n, r \quad (6)$$

$$z_{inr} \leq U_{inr} \qquad \forall i, n, r \quad (7)$$





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#### **MILP**

benefit max subject to utility definition availability discounted utility choice capacity allocation

price selection

$$egin{aligned} U_{nr} &= \max_{i \in \mathcal{C}} z_{inr} & orall n, r \ w_{inr} &= \left\{ egin{array}{ll} 1 & ext{if } i = ext{argmax}\{U_{nr}\} \ 0 & ext{otherwise} \end{array} 
ight. &orall if i = ext{otherwise} \end{aligned}$$

#### Choice

$$z_{inr} \leq U_{nr}$$
  $\forall i, n, r$  (8)

$$U_{nr} \leq z_{inr} + M_{nr}(1 - w_{inr}) \quad \forall i, n, r$$
 (9)

$$\sum_{i} w_{inr} = 1 \qquad \forall n, r \qquad (10)$$

$$w_{inr} \leq y_{inr} \qquad \forall i, n, r \qquad (11)$$



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## **MILP**

### **MILP**

max benefit
subject to utility definition
availability
discounted utility
choice
capacity allocation
price selection

### Capacity allocation

- Priority list
- Two sets of constraints  $\forall i > 0$ 
  - Capacity cannot be exceeded ( $\Rightarrow y_{inr} = 1$ )
  - Capacity has been reached ( $\Rightarrow y_{inr} = 0$ )

Price: linearization

$$\mathsf{LP}_{in}w_{inr} \leq \alpha_{inr} \leq \mathsf{UP}_{in}w_{inr}$$
$$p_{in} - (1 - w_{inr})\mathsf{UP}_{in} \leq \alpha_{inr} \leq p_{in} - (1 - w_{inr})\mathsf{LP}_{in}$$







## **MILP**

### **MILP**

max benefit
subject to utility definition
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$$\max \sum_{i>0} (R_i - C_i)$$

### Revenue

$$R_i = \frac{1}{R} \sum_n \sum_r p_{in} w_{inr},$$

### Cost

$$C_i = (f_i + v_i c_i)y_i$$







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# A simple example



### Context

- ullet  $\mathcal{C}$ : set of movies
- Population of N individuals
- Competition: stying home watching TV







# One theater – homogenous population



#### **Alternatives**

• Staying home:  $U_{cn} = 0 + \varepsilon_{cn}$ 

• My theater:  $U_{mn} = -10.0p_m + 3 + \varepsilon_{mn}$ 

## Logit model

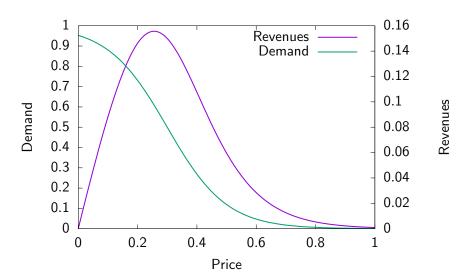
 $\varepsilon_m$  i.i.d. EV(0,1)







## Demand and revenues



# Optimization

### Solver

GLPK v4.61 under PyMathProg

#### Data

- N = 1
- R = 1000

### Results

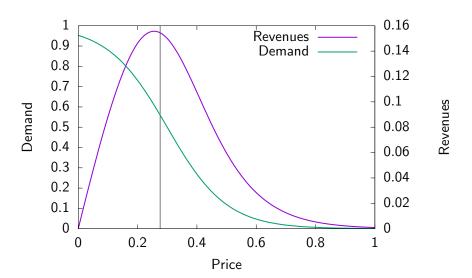
- Optimum price: 0.276
- Demand: 57.4%
- Revenues: 0.159







## Demand and revenues



# Heterogeneous population



## Two groups in the population

$$U_{mn} = -\beta_n p_m + c_n$$

Young fans: 2/3

$$\beta_1 = -10, \ c_1 = 3$$

Others: 1/3

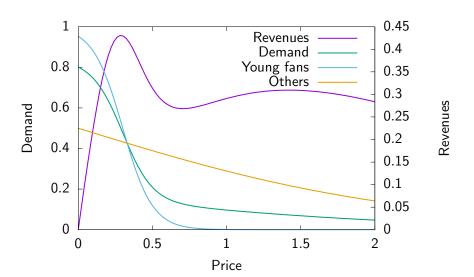
$$\beta_2 = -0.9, c_2 = 0$$







## Demand and revenues



# Optimization

### Data

- N = 3
- R = 500

### Results

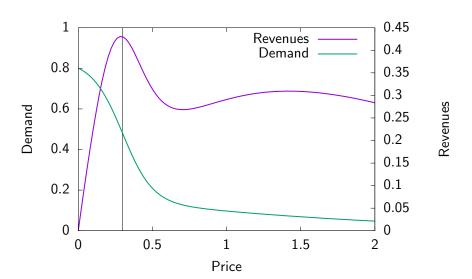
- Optimum price: 0.297
- Customer 1 (fan): 52.4% [theory: 50.8 %]
- Customer 2 (fan) : 49% [theory: 50.8 %]
- Customer 3 (other): 45.8% [theory: 43.4 %]
- Demand: 1.472 (49%)
- Revenues: 0.437





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## Demand and revenues



# Two theaters, different types of films





# Two theaters, different types of films

#### Theater m

- Attractive for young people
- Star Wars Episode VII

### Theater k

- Not particularly attractive for young people
- Tinker Tailor Soldier Spy

### Heterogeneous demand

- Two third of the population is young (price sensitive)
- One third of the population is not (less price sensitive)

# Two theaters, different types of films

#### Data

- $\bullet$  Theaters m and k
- N = 9
- R = 50
- $U_{mn} = -10p_m + (4)$ , n = young
- $U_{mn} = -0.9p_m$ , n = others
- $U_{kn} = -10p_k + (0)$ , n = young
- $U_{kn} = -0.9p_k$ , n = others

#### Theater *m*

- Optimum price *m*: 0.390
- Young customers: 3.48 / 6
- Other customers: 1.08 / 3
- Demand: 4.56 (50.7%)
- Revenues: 1.779

#### Theater k

- Optimum price k: 1.728
- $\bullet$  Young customers: 0.0 / 6
- Other customers: 0.38 / 3
- Demand: 0.38 (4.2%)
- Revenues: 0.581



# Two theaters, same type of films

#### Theater m

- Expensive
- Star Wars Episode VII

### Theater *k*

- Cheap (half price)
- Star Wars Episode VIII

### Heterogeneous demand

- Two third of the population is young (price sensitive)
- One third of the population is not (less price sensitive)



# Two theaters, same type of films

### Data

- $\bullet$  Theaters m and k
- N = 9
- R = 50
- $U_{mn} = -10p + (4)$ , n = young
- $U_{mn} = -0.9p$ , n =others
- $U_{kn} = -10p/2 + (4)$ , n = young
- $U_{kn} = -0.9p/2$ , n = others

#### Theater m

- Optimum price m: 3.582
- Young customers: 0
- Other customers: 1.9
- Demand: 1.9 (31.7%)
- Revenues: 3.42

### Theater k

Closed

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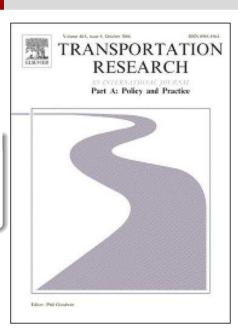






## Challenge

- Select a real choice model from the literature
- Integrate it in an optimization problem.



# Parking choices







- N = 50 customers
- $C = \{PSP, PUP, FSP\}$
- $C_n = C \quad \forall n$

- PSP: 0.50, 0.51, ..., 0.65 (16 price levels)
- $\bullet$  PUP: 0.70, 0.71, . . . , 0.85 (16 price levels)
- Capacity of 20 spots



# Choice model: mixtures of logit model [Ibeas et al., 2014]

$$V_{FSP} = \beta_{AT}AT_{FSP} + \beta_{TD}TD_{FSP} + \beta_{Origin_{INT\_FSP}}Origin_{INT\_FSP}$$

$$V_{PSP} = ASC_{PSP} + \beta_{AT}AT_{PSP} + \beta_{TD}TD_{PSP} + \beta_{FEE}FEE_{PSP}$$

$$+ \beta_{FEE_{PSP}(Lowlnc)}FEE_{PSP}Lowlnc + \beta_{FEE_{PSP}(Res)}FEE_{PSP}Res$$

$$V_{PUP} = ASC_{PUP} + \beta_{AT}AT_{PUP} + \beta_{TD}TD_{PUP} + \beta_{FEE}FEE_{PUP}$$

$$+ \beta_{FEE_{PUP}(Lowlnc)}FEE_{PUP}Lowlnc + \beta_{FEE_{PUP}(Res)}FEE_{PUP}Res$$

$$+ \beta_{AgeVeh \leq 3}AgeVeh_{\leq 3}$$

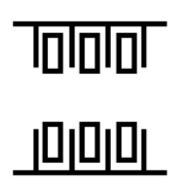
- Parameters
  - Circle: distributed parameters
  - Rectangle: constant parameters
- Variables: all given but FEE (in bold)



# Experiment 1: uncapacitated vs capacitated case (1)



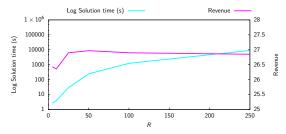
- Capacity constraints are ignored
- Unlimited capacity is assumed



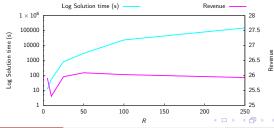
- 20 spots for PSP and PUP
- Opt-out has unlimited capacity

# Experiment 1: uncapacitated vs capacitated case (2)

## Uncapacitated

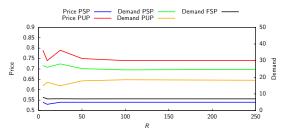


### Capacitated

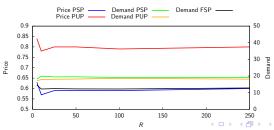


# Experiment 1: uncapacitated vs capacitated case (3)

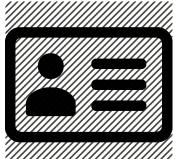
### Uncapacitated



### Capacitated



# Experiment 2: price differentiation by segmentation (1)



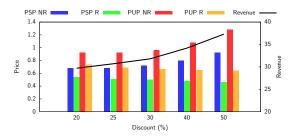


- Discount offered to residents
- Two scenarios (municipality)
  - Subsidy offered by the municipality
  - Operator obliged to offer reduced fees
- We expect the price to increase
  - PSP:  $\{0.60, 0.64, \dots, 1.20\}$
  - PUP: {0.80, 0.84, ..., 1.40}

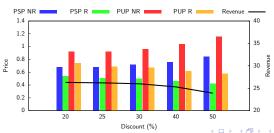


# Experiment 2: price differentiation by segmentation (2)

### Scenario 1

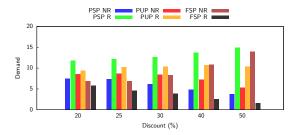


### Scenario 2

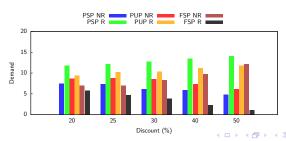


# Experiment 2: price differentiation by segmentation (3)

### Scenario 1



### Scenario 2



## Other experiments

### Impact of the priority list

- Priority list = order of the individuals in the data (i.e., random arrival)
- 100 different priority lists
- Aggregate indicators remain stable across random priority lists

### Benefit maximization through capacity allocation

- 4 different capacity levels for both PSP and PUP: 5, 10, 15 and 20
- Optimal solution: PSP with 20 spots and PUP is not offered
- Both services have to be offered: PSP with 15 and PUP with 5





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# Summary

## Demand and supply

- Supply: prices and capacity
- Demand: choice of customers
- Interaction between the two

#### Discrete choice models

- Rich family of behavioral models
- Strong theoretical foundations
- Great deal of concrete applications
- Capture the heterogeneity of behavior
- Probabilistic models







# Optimization

#### Discrete choice models

- Non linear and non convex
- Idea: use utility instead of probability
- Rely on simulation to capture stochasticity

## Proposed formulation

- Linear in the decision variables
- Large scale
- Fairly general







# Ongoing research

- Decomposition methods
- Scenarios are (almost) independent from each other (except objective function)
- Individuals are also loosely coupled (except for capacity constraints)







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