Mathematical models of choice behavior

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Introduction

• What kind of behavior can be mathematically modeled?





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Introduction

Psychohistory

Branch of mathematics which deals with the reactions of human conglomerates to fixed social and economic stimuli. The necessary size of such a conglomerate may be determined by Seldon's First Theorem.

> Encyclopedia Galactica, 116th Edition (1020 F.E.) Encyclopedia Galactica Publishing Co., Terminus

> > Motivation: shorten the period of barbarism after the Fall of the Galactic Empire Asimov, I. (1951) *Foundation*, Gnome Press





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Here...

- Individual behavior (vs. aggregate behavior)
- Theory of behavior which is
 - descriptive: how people behave and not how they should
 - abstract: not too specific
 - operational: can be used in practice for forecasting
- Type of behavior: choice





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Motivations



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Motivations

"It is our choices that show what we truly are, far more than our abilities" Albus Dumbledore "Liberty, taking the word in its concrete sense, consists in the ability to choose." Simone Weil (French philosopher, 1909-1943

Field :

- Marketing
- ► Transportation
- Politics
- Management
- New technologies

Type of behavior:

- Choice of a brand
- Choice of a transportation mode
- Choice of a president
- Choice of a management policy
- Choice of investments





Applications

Case studies

- Choice-lab marketing
 - Context: B2B, data provider (financial, demographic, etc.)
 - Objective: understand why clients quit
- Quebec energy
 - Context: space and water heating in households
 - Objective: importance of the type of household and price
- Transportation mode choice in the Netherlands
 - Context: car vs rail in Nijmegen
 - Objective: sensitivity to travel time and cost, inertia.





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Applications

- Swissmetro
 - Context: new transportation technology
 - Objective: demand pattern, pricing
- Residential telephone services
 - Context: flat rate vs. measured
 - Objective: offer the most appropriate service





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Importance

Daniel

L.





1937–

- UC Berkeley 1963, MIT 1977, UC Berkeley 1991
- Laureate of *The Bank of Sweden Prize in Economic Sciences in Memory of Alfred Nobel* 2000
- Owns a farm and vineyard in Napa Valley
- "Farm work clears the mind, and the vineyard is a great place to prove theorems"





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Choice: outcome of a sequential decision-making process

- Definition of the choice problem: How do I get to EPFL?
- Generation of alternatives: car as driver, car as passenger, train
- Evaluation of the attributes of the alternatives: price, time, flexibility, comfort
- Choice: decision rule
- Implementation: travel





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Framework

A choice theory defines

- 1. decision maker
- 2. alternatives
- 3. attributes of alternatives
- 4. decision rule





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Decision-maker

- Individual or a group of persons
- If group of persons, we ignore internal interactions
- Important to capture difference in tastes and decision-making process
- Socio-economic characteristics: age, gender, income, education, etc.





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Alternatives

- Environment: *universal choice set* (\mathcal{U})
- Individual n: choice set (C_n)

Choice set generation:

- Availability
- Awareness

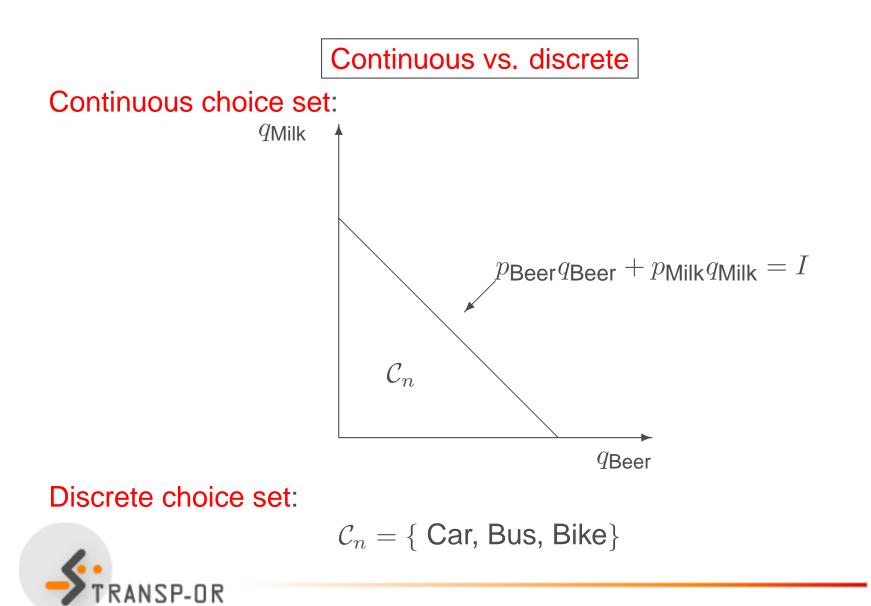
Swait, J. (1984) *Probabilistic Choice Set Formation in Transportation Demand Models* Ph.D. dissertation, Department of Civil Engineering, MIT, Cambridge, Ma.





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Alternatives





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Attributes

- → cost
- → travel time
- → walking time
- → comfort
- → bus frequency
- → etc.

- ✔ Generic vs. specific
- Quantitative vs. qualitative
- Perception





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Decision rules

Neoclassical economic theory Preference-indifference operator \gtrsim

(i) reflexivity

$$a \gtrsim a \quad \forall a \in \mathcal{C}_n$$

(ii) transitivity

$$a \gtrsim b \text{ and } b \gtrsim c \Rightarrow a \gtrsim c \quad \forall a, b, c \in \mathcal{C}_n$$

(iii) comparability

 $a \gtrsim b \text{ or } b \gtrsim a \quad \forall a, b \in \mathcal{C}_n$





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Decision rules

Neoclassical economic theory (ctd)

Numerical function

 $\exists U_n : \mathcal{C}_n \longrightarrow \mathbb{R} : a \rightsquigarrow U_n(a)$ such that

 $a \gtrsim b \Leftrightarrow U_n(a) \ge U_n(b) \quad \forall a, b \in \mathcal{C}_n$







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Decision rules

- Utility is a latent concept
- It cannot be directly observed





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Continuous choice set

- $Q = \{q_1, \ldots, q_L\}$ consumption bundle
- q_i is the quantity of product *i* consumed
- Utility of the bundle:

$$U(q_1,\ldots,q_L)$$

- $Q_a \gtrsim Q_b$ iff $U(q_1^a, \dots, q_L^a) \ge U(q_1^b, \dots, q_L^b)$
- Budget constraint:

$$\sum_{i=1}^{L} p_i q_i \le I.$$





Decision-maker solves the optimization problem

$$\max_{q\in\mathbb{R}^L}U(q_1,\ldots,q_L)$$

subject to

$$\sum_{i=1}^{L} p_i q_i = I.$$

Example with two products...





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$$\max_{q_1,q_2} U = \beta_0 q_1^{\beta_1} q_2^{\beta_2}$$

subject to

$$p_1 q_1 + p_2 q_2 = I.$$

Lagrangian of the problem:

$$L(q_1, q_2, \lambda) = \beta_0 q_1^{\beta_1} q_2^{\beta_2} + \lambda (I - p_1 q_1 - p_2 q_2).$$

Necessary optimality condition

 $\nabla L(q_1, q_2, \lambda) = 0$





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Necessary optimality conditions

$$\beta_0 \beta_1 q_1^{\beta_1 - 1} q_2^{\beta_2} - \lambda p_1 = 0 \beta_0 \beta_2 q_1^{\beta_1} q_2^{\beta_2 - 1} - \lambda p_2 = 0 p_1 q_1 + p_2 q_2 - I = 0.$$

We have

$$\beta_0 \beta_1 q_1^{\beta_1} q_2^{\beta_2} - \lambda p_1 q_1 = 0 \beta_0 \beta_2 q_1^{\beta_1} q_2^{\beta_2} - \lambda p_2 q_2 = 0$$

so that

$$\lambda I = \beta_0 q_1^{\beta_1} q_2^{\beta_2} (\beta_1 + \beta_2)$$





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Therefore

$$\beta_0 q_1^{\beta_1} q_2^{\beta_2} = \frac{\lambda I}{(\beta_1 + \beta_2)}$$

As $\beta_0\beta_2q_1^{\beta_1}q_2^{\beta_2} = \lambda p_2q_2$, we obtain (assuming $\lambda \neq 0$)

$$q_2 = \frac{I\beta_2}{p_2(\beta_1 + \beta_2)}$$

Similarly, we obtain

$$q_1 = \frac{I\beta_1}{p_1(\beta_1 + \beta_2)}$$





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$$q_1 = \frac{I\beta_1}{p_1(\beta_1 + \beta_2)}$$
$$q_2 = \frac{I\beta_2}{p_2(\beta_1 + \beta_2)}$$

Demand functions





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Discrete choice

- Similarities with Knapsack problem
- Calculus cannot be used anymore

$$U = U(q_1, \ldots, q_L)$$

with

$$q_i = \begin{cases} 1 & \text{if product } i \text{ is chosen} \\ 0 & \text{otherwise} \end{cases}$$

and

$$\sum_{i} q_i = 1.$$





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Discrete choice

- Do not work with demand functions anymore
- Work with utility functions
- *U* is the "global" utility
- Define U_i the utility associated with product *i*.
- It is a function of the attributes of the product (price, quality, etc.)
- We say that product *i* is chosen if

 $U_i \ge U_j \quad \forall j.$





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Example: two transportation modes

$$U_1 = -\beta t_1 - \gamma c_1$$
$$U_2 = -\beta t_2 - \gamma c_2$$

with β , $\gamma > 0$

$$U_1 \ge U_2$$
 iff $-\beta t_1 - \gamma c_1 \ge -\beta t_2 - \gamma c_2$

that is

$$-\frac{\beta}{\gamma}t_1 - c_1 \ge -\frac{\beta}{\gamma}t_2 - c_2$$

or

$$c_1 - c_2 \le -\frac{\beta}{\gamma}(t_1 - t_2)$$





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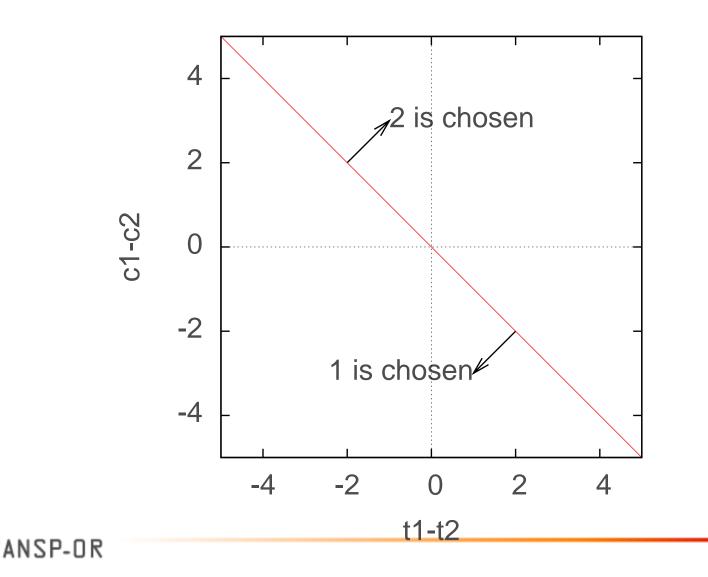
Obvious cases:

- $c_1 \ge c_2$ and $t_1 \ge t_2$: 2 dominates 1.
- $c_2 \ge c_1$ and $t_2 \ge t_1$: 1 dominates 2.
- Trade-offs in over quadrants



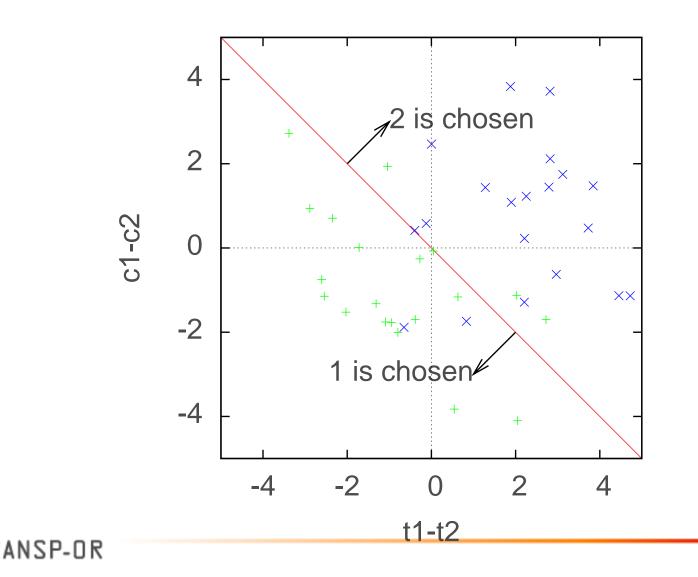


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Assumptions

Decision rules

Neoclassical economic theory (ctd) Decision-maker

- perfect discriminating capability
- ✓ full rationality
- ✓ permanent consistency

Analyst

- ✓ knowledge of all attributes
- ✓ perfect knowledge of \gtrsim (or $U_n(\cdot)$)
- ✓ no measurement error





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Uncertainty

Source of uncertainty?

SP-OR

- Decision-maker: stochastic decision rules
- Analyst: lack of information



Bohr: "Nature is stochastic"
 Einstein: "God does not play dice"





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Assumptions

Lack of information: random utility models Manski 1973 The structure of Random Utility Models *Theory and Decision* 8:229–254 Sources of uncertainty:

- Unobserved attributes
- Unobserved taste variations
- Measurement errors
- Instrumental variables

For each individual n,

$$U_{in} = V_{in} + \varepsilon_{in}$$

Dependent variable is latent. Therefore, we prefer the model

$$P(i|\mathcal{C}_n) = P[U_{in} = \max_{j \in \mathcal{C}_n} U_{jn}] = P(U_{in} \ge U_{jn} \ \forall j \in \mathcal{C}_n)$$





ANSP-OR

Data :

	Time	Time			Time	Time	
#	auto	transit	Choice	#	auto	transit	Choice
1	52.9	4.4	Т	11	99.1	8.4	Т
2	4.1	28.5	Т	12	18.5	84.0	С
3	4.1	86.9	С	13	82.0	38.0	С
4	56.2	31.6	Т	14	8.6	1.6	Т
5	51.8	20.2	Т	15	22.5	74.1	С
6	0.2	91.2	С	16	51.4	83.8	С
7	27.6	79.7	С	17	81.0	19.2	Т
8	89.9	2.2	Т	18	51.0	85.0	С
9	41.5	24.5	Т	19	62.2	90.1	С
10	95.0	43.5	Т	20	95.1	22.2	Т
				21	41.6	91.5	С



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Error term

The distribution

Assumption: ε_T and ε_C are the maximum of many r.v. capturing unobservable attributes (e.g. mood, experience), measurement and specification errors.

Gumbel theorem: the maximum of many i.i.d. random variables approximately follows an Extreme Value distribution.

 $\varepsilon_C \sim \mathsf{EV}(0,\mu)$





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Error term

EV(
$$\eta, \mu$$
), with $\mu > 0$:

$$f(t) = \mu e^{-\mu(t-\eta)} e^{-e^{-\mu(t-\eta)}}$$

If $\varepsilon \sim \mathsf{EV}(\eta, \mu)$, then

The distribution

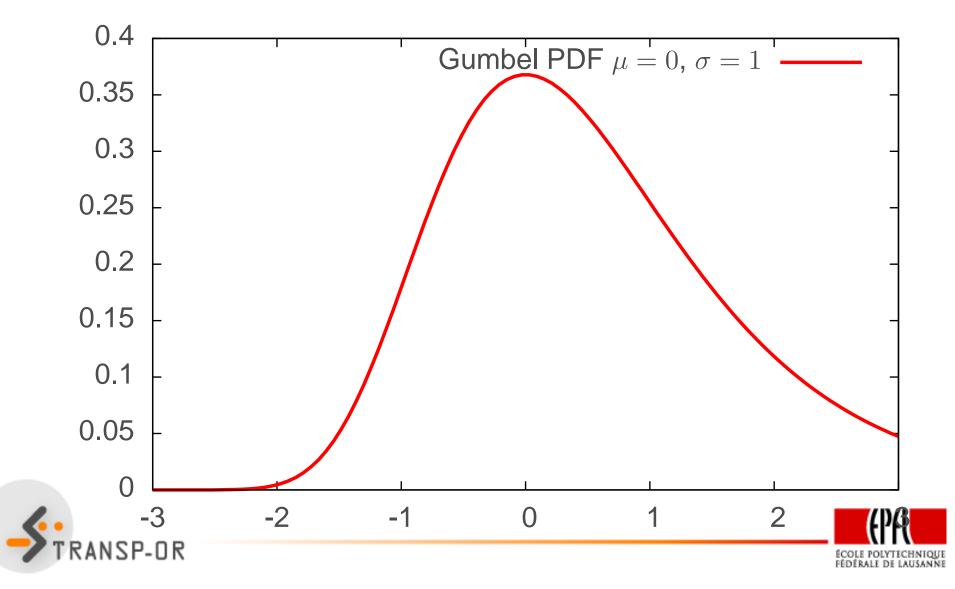
$$P(c \ge \varepsilon) = F(c) = \int_{-\infty}^{c} f(t)dt$$

$$= e^{-e^{-\mu(c-\eta)}}$$

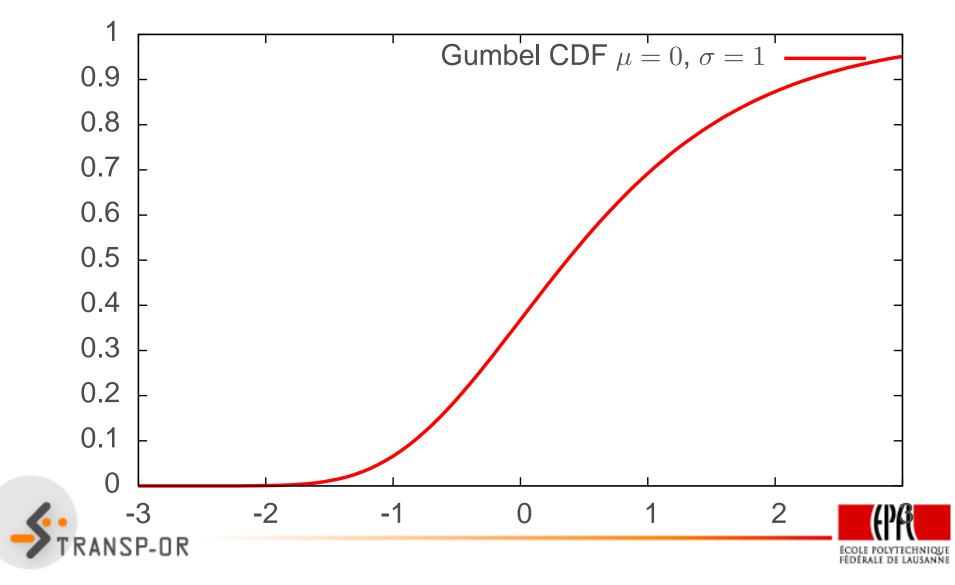




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lf

$$\varepsilon \sim \mathsf{EV}(\eta, \mu)$$

then

$$E[\varepsilon] = \eta + rac{\gamma}{\mu}$$
 and $\operatorname{Var}[\varepsilon] = rac{\pi^2}{6\mu^2}$

where γ is Euler's constant

$$\gamma = \lim_{k \to \infty} \sum_{i=1}^{k} \frac{1}{i} - \ln k$$
$$= -\int_{0}^{\infty} e^{-x} \ln x dx$$



 ≈ 0.5772



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The distribution

$$P(C|\{C,T\}) = P\left(\varepsilon \leq V_C - V_T\right) = P\left(\varepsilon \leq \beta_1(T_C - T_T) - \beta_0\right)$$

where $\varepsilon = \varepsilon_T - \varepsilon_C$.

$$\begin{array}{rcl} \varepsilon_C & \sim & \mathsf{EV}(0,\mu) \\ \varepsilon_T & \sim & \mathsf{EV}(0,\mu) \\ \varepsilon & \sim & \mathsf{Logistic}(0,\mu) \end{array}$$

Logit Model





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The distribution For the Logistic($0, \mu$), we have

$$P(c \ge \varepsilon) = F(c) = \frac{1}{1 + e^{-\mu c}}$$

$$P(C|\{C,T\}) = P(\varepsilon \leq V_C - V_T)$$
$$= F(V_C - V_T)$$
$$= \frac{1}{1 + e^{-\mu(V_C - V_T)}}$$
$$= \frac{e^{\mu V_C}}{e^{\mu V_C} + e^{\mu V_T}}$$





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$$P(C|\{C,T\}) = \frac{e^{\mu V_C}}{e^{\mu V_C} + e^{\mu V_T}}$$

Binary Logistic Unit Model or Binary Logit Model Normalize $\mu = 1$





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Back to the example

Let's assume that $\beta_0 = 0.5$ and $\beta_1 = -0.1$ Let's consider the first observation:

- $T_C = 52.9$
- $T_T = 4.4$
- Choice = *transit*

What's the probability given by the model that this individual indeed chooses *transit*?

$$V_C = \beta_1 T_C = -5.29$$

$$V_T = \beta_1 T_T + \beta_0 = 0.06$$





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Back to the example

$$P(\text{transit}) = \frac{e^{V_T}}{e^{V_T} + e^{V_C}}$$
$$P(\text{transit}) = \frac{e^{0.06}}{e^{0.06} + e^{-5.29}} \approx 1$$

The model almost perfectly predicts this observation





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Let's assume again that $\beta_0 = 0.5$ and $\beta_1 = -0.1$ Let's consider the second observation:

- $T_C = 4.1$
- $T_T = 28.5$
- Choice = *transit*

What's the probability given by the model that this individual indeed chooses *transit*?

$$V_C = \beta_1 T_C = -0.41$$

$$V_T = \beta_1 T_T + \beta_0 = -2.35$$





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Back to the example

$$P(\text{transit}) = \frac{e^{V_T}}{e^{V_T} + e^{V_C}}$$
$$P(\text{transit}) = \frac{e^{-2.35}}{e^{-2.35} + e^{-0.41}} \approx 0.13$$

The model does not correctly predict this observation





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The probability that the model reproduces both observations is

```
P_1(\text{transit})P_2(\text{transit}) = 0.13
```

The probability that the model reproduces all observations is

 $P_1(\text{transit})P_2(\text{transit})\dots P_{21}(\text{auto}) = 4.62 \ 10^{-4}$

In general

$$\mathcal{L}^* = \prod_n \left(P_n(\mathsf{auto})^{y_{\mathsf{auto},n}} P_n(\mathsf{transit})^{y_{\mathsf{transit},n}} \right)$$

where $y_{j,n}$ is 1 if individual *n* has chosen alternative *j*, 0 otherwise





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 \mathcal{L}^\ast is called the likelihood of the sample for a given model. It is a probability.

We report this value for some values of β_0 and β_1

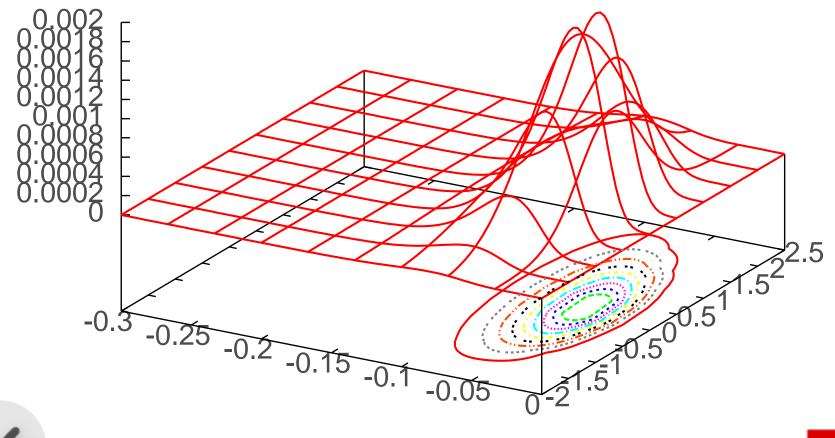
eta_0	β_1	\mathcal{L}^*
0	0	4.57 10^{-07}
0	-1	1.97 10 ⁻³⁰
0	-0.1	4.1 10^{-04}
0.5	-0.1	4.62 10^{-04}





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Back to the example







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$$\max_{\beta} \prod_{n} \left(P_n(\mathsf{auto})^{y_{\mathsf{auto},n}} P_n(\mathsf{transit})^{y_{\mathsf{transit},n}} \right)$$

Alternatively, we prefer to maximize the log-likelihood

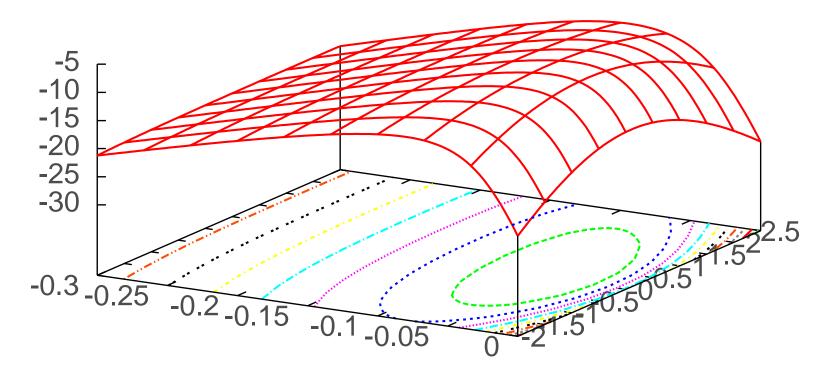
$$\max_{\beta} \ln \prod_{n} \left(P_n(\mathsf{auto})^{y_{\mathsf{auto},n}} P_n(\mathsf{transit})^{y_{\mathsf{transit},n}} \right)$$

 $\max_{\beta} \sum_{n} \ln \left(y_{\mathsf{auto},n} P_n(\mathsf{auto}) + y_{\mathsf{transit},n} P_n(\mathsf{transit}) \right)$





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In general, the likelihood of a sample composed of ${\cal N}$ observations is

$$\mathcal{L}^*(\beta_1, \dots, \beta_K) = \prod_{n=1}^N P_n(1)^{y_{1n}} P_n(2)^{y_{2n}}$$

where y_{1n} is 1 if individual *n* has chosen alternative 1, and 0 otherwise. We also have

$$P_n(2) = 1 - P_n(1)$$
 and $y_{2n} = 1 - y_{1n}$





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The log-likelihood is more convenient:

$$\mathcal{L}(\beta_1, \dots, \beta_K) = \sum_{n=1}^N (y_{1n} \log P_n(1) + y_{2n} \log P_n(2))$$

Problem to solve

 $\max_{\beta \in \mathbb{R}^K} \mathcal{L}(\beta)$





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Logit model

Binary logit:

$$P(i|\{i,j\}) = \frac{e^{V_i}}{e^{V_i} + e^{V_j}}$$

Logit: assumes that the error terms are i.i.d. EV

$$P(i|\mathcal{C}_n = \{1, 2, \dots, i, \dots, J\}) = \frac{e^{V_i}}{\sum_{j \in C_n} e^{V_j}}$$

Property:

- If the V_i are linear-in-parameter
- the likelihood function for the logit model is globally concave.
- Other choice models do no have this nice property





Example

Transportation mode choice:

 $V_{car} = \beta_C cost_{car} + \beta_T time_{car}$ $V_{\text{bus}} = \beta_C \text{cost}_{\text{bus}} + \beta_T \text{time}_{\text{bus}}$ $V_{\text{bike}} = \beta_C \text{cost}_{\text{bike}} + \beta_T \text{time}_{\text{bike}}$

- β_{time} can be different depending on the choice context
- Example: trip purpose
 - $V_{car} = \beta_C cost_{car} + \beta_T^b time_{car} \delta(business) + \beta_T^s time_{car} \delta(shopper)$
 - $V_{\text{bus}} = \beta_C \text{cost}_{\text{bus}} + \beta_T^b \text{time}_{\text{bus}} \delta(\text{business}) + \beta_T^s \text{time}_{\text{car}} \delta(\text{shop})$
 - $V_{\text{bike}} = \beta_C \text{cost}_{\text{bike}} + \beta_T^b \text{time}_{\text{bike}} \delta(\text{business}) + \beta_T^s \text{time}_{\text{car}} \delta(\text{shop})$





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Make it more complex: mixtures

- β_T is distributed in the population
- We cannot characterize the segmentation
- Assume a distribution, e.g. normal

$$\beta_T \sim N(\bar{\beta}_T, \sigma_T^2)$$

• If β_T were known, we would have

$$P(\operatorname{car}|\beta_T, \mathcal{C}_n) = \frac{e^{V_{\operatorname{car}}}}{\sum_{j \in \mathcal{C}_n} V_j}$$

• But β_T is distributed. Therefore,

$$P(\operatorname{car}|\mathcal{C}_n) = \int_{\beta_T} P(\operatorname{car}|\beta_T, \mathcal{C}_n) f(\beta_T) d\beta_T$$





Mixtures

In statistics, a mixture probability distribution function is a convex combination of other probability distribution functions. If $f(\varepsilon, \theta)$ is a distribution function, and if $w(\theta)$ is a non negative function such that

$$\int_{\theta} w(\theta) d\theta = 1$$

then

$$g(\varepsilon) = \int_{\theta} w(\theta) f(\varepsilon, \theta) d\theta$$

is also a distribution function. We say that g is a w-mixture of f. If f is a logit model, g is a continuous w-mixture of logit If f is a MEV model, g is a continuous w-mixture of MEV





Mixtures

Discrete mixtures are also possible. If w_i , i = 1, ..., n are non negative weights such that

$$\sum_{i=1}^{n} w_i = 1$$

then

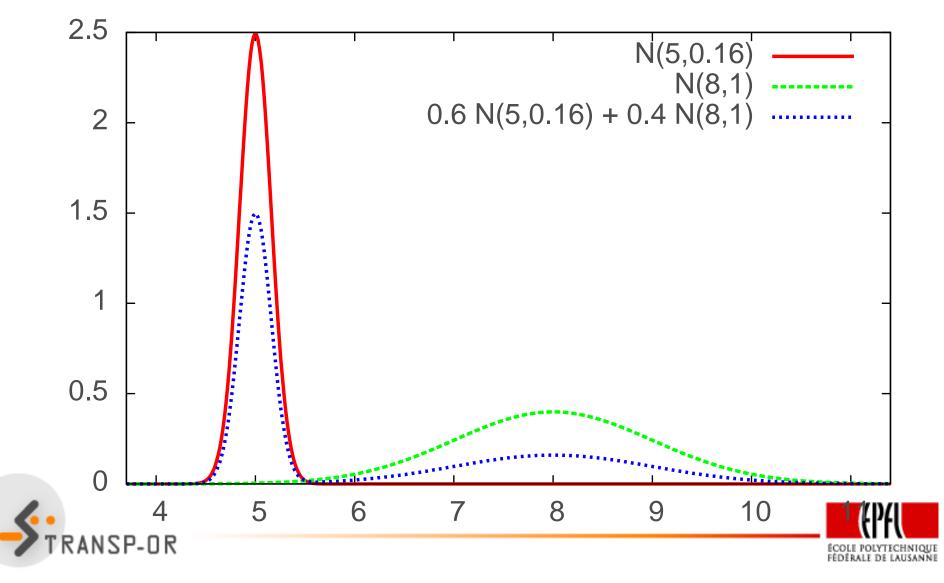
$$g(\varepsilon) = \sum_{i=1}^{n} w_i f(\varepsilon, \theta_i)$$

is also a distribution function where θ_i , i = 1, ..., n are parameters. We say that g is a discrete w-mixture of f.



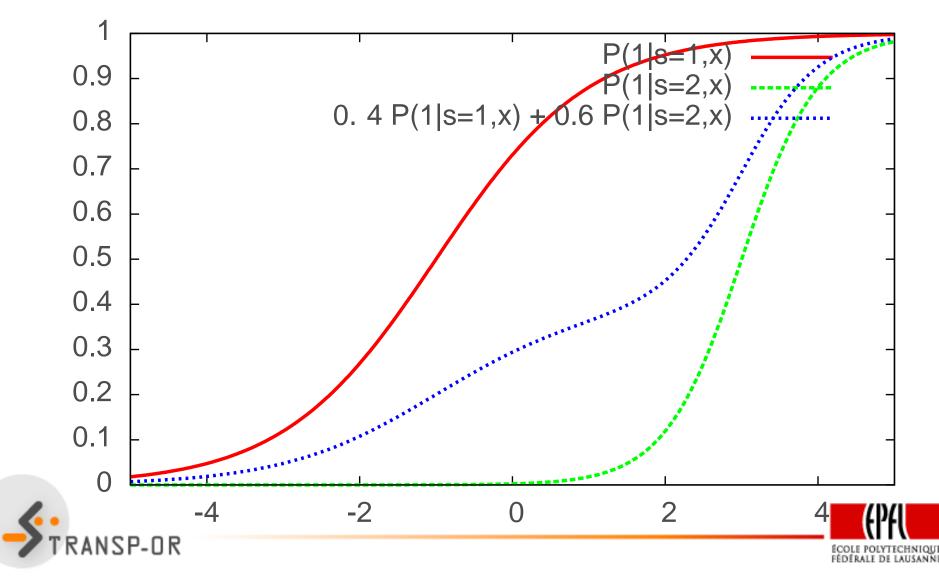


Example: discrete mixture of normal distributions



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Example: discrete mixture of binary logit models



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Simulation

$$P(i) = \int_{\xi} \Lambda(i|\xi) f(\xi) d\xi$$

No closed form formula

- Randomly draw numbers such that their frequency matches the density $f(\boldsymbol{\xi})$
- Let ξ^1, \ldots, ξ^R be these numbers
- The choice model can be approximated by

$$P(i) pprox \tilde{P}(i) = rac{1}{R} \sum_{r=1}^{R} \Lambda(i|\xi^r), \text{ as}$$

$$\lim_{R \to \infty} \frac{1}{R} \sum_{r=1}^{R} \Lambda(i|\xi^r) = \int_{\xi} \Lambda(i|\xi) f(\xi) d\xi$$





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Simulation

$$P(i) \approx \tilde{P}(i) = \frac{1}{R} \sum_{r=1}^{R} \Lambda(i|\xi^r).$$

The kernel is a logit model, easy to compute.

$$\Lambda(i|\xi^{r}) = \frac{e^{V_{1n} + \xi^{r}}}{e^{V_{1n} + \xi^{r}} + e^{V_{2n} + \xi^{r}} + e^{V_{3n}}}$$

Therefore, it amounts to generating the appropriate draws.





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Simulation: uniform distribution

- Almost all programming languages provide generators for a uniform U(0,1)
- If r is a draw from a U(0,1), then

$$s = (b-a)r + a$$

is a draw from a U(a, b)





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• If r_1 and r_2 are independent draws from U(0,1), then

$$s_1 = \sqrt{-2\ln r_1} \sin(2\pi r_2)$$

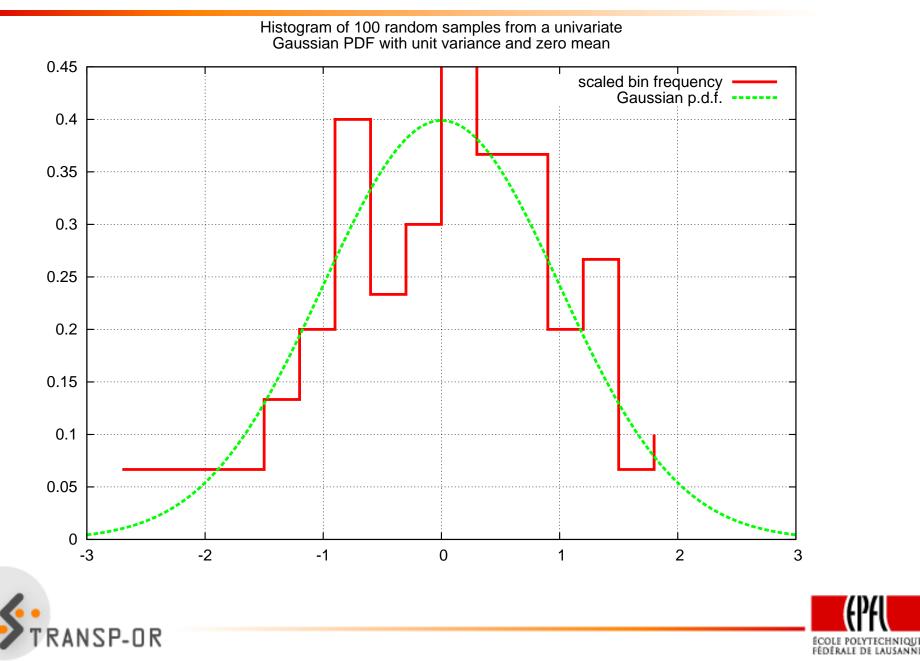
$$s_2 = \sqrt{-2\ln r_1} \cos(2\pi r_2)$$

are independent draws from N(0,1)

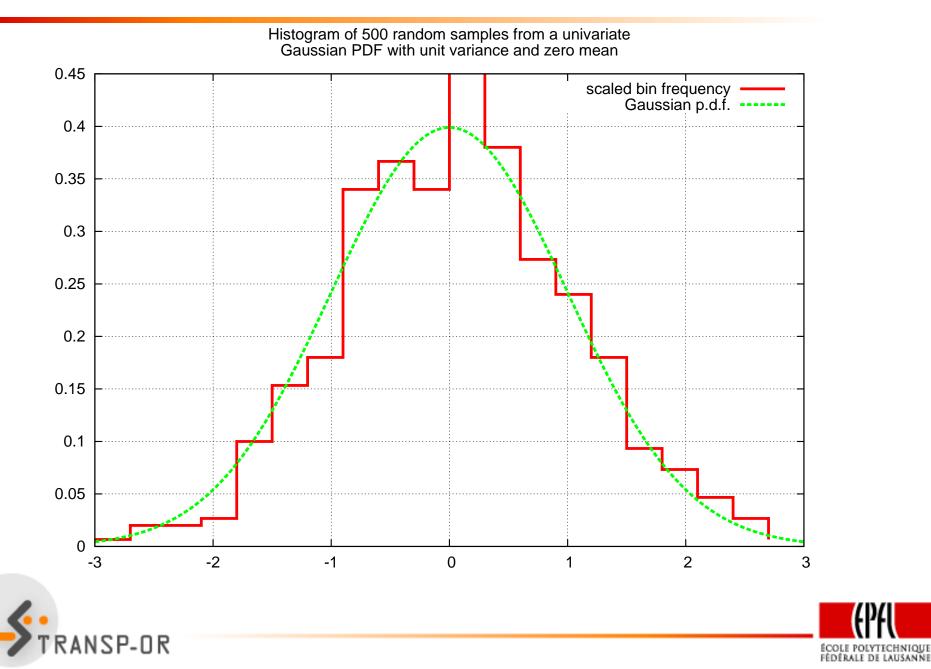




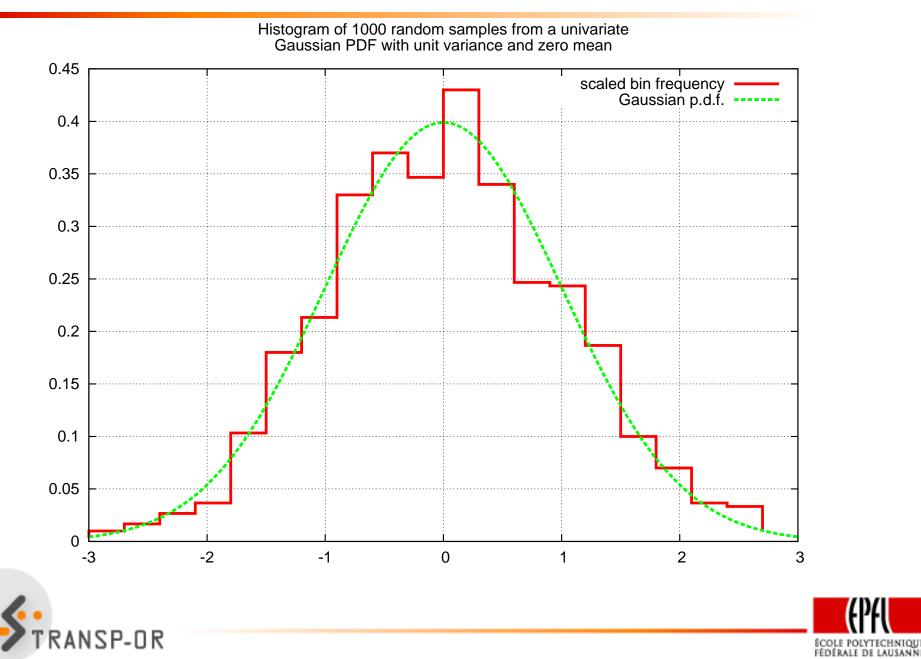
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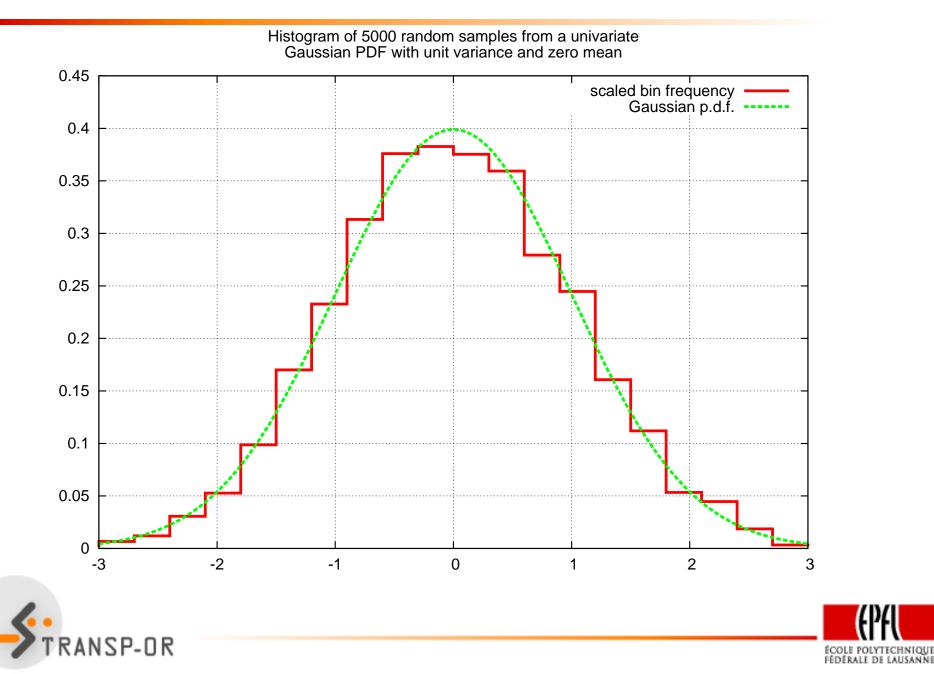
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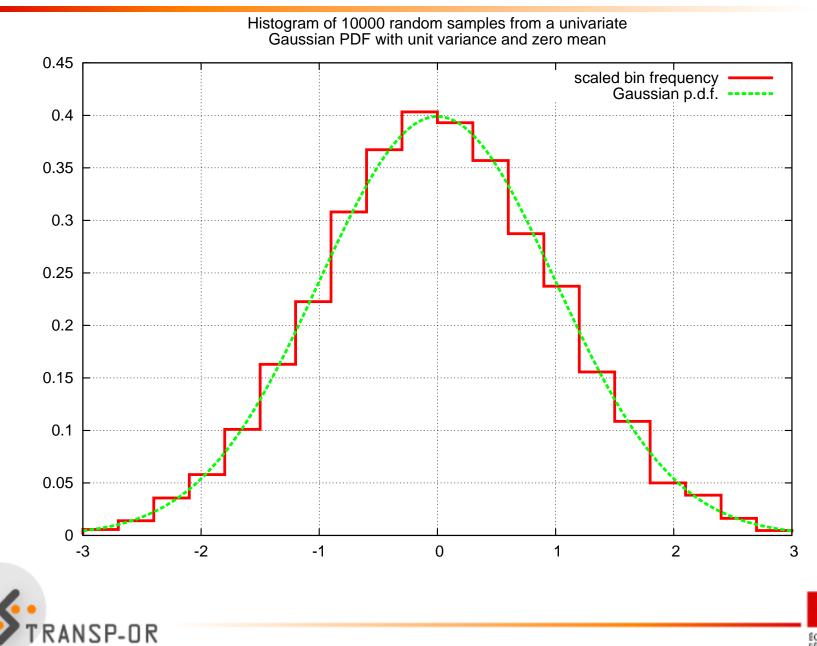
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Maximum simulated likelihood

$$\max_{\theta} \mathcal{L}(\theta) = \sum_{n=1}^{N} \left(\sum_{j=1}^{J} y_{jn} \ln \tilde{P}(j;\theta) \right) = \sum_{n=1}^{N} \left(\sum_{j=1}^{J} y_{jn} \ln \frac{1}{R} \sum_{r=1}^{R} \Lambda(i|\xi^{r}) \right)$$

where $y_{jn} = 1$ if ind. *n* has chosen alt. *j*, 0 otherwise. Vector of parameters θ contains:

- usual (fixed) parameters of the choice model
- parameters of the density of the random parameters
- For instance, if $\beta_j \sim N(\mu_j, \sigma_j^2)$, μ_j and σ_j are parameters to be estimated





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Maximum simulated likelihood

Warning:

• $\tilde{P}(j;\theta)$ is an unbiased estimator of $P(j;\theta)$

$$E[\tilde{P}_n(j;\theta)] = P(j;\theta)$$

• $\ln \tilde{P}(j;\theta)$ is not an unbiased estimator of $\ln P(j;\theta)$

$$\ln E[\tilde{P}(j;\theta] \neq E[\ln \tilde{P}(j;\theta)]$$

• Under some conditions, it is a *consistent* (asymptotically unbiased) estimator, so that many draws are necessary.





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Maximum simulated likelihood

In practice:

- Generate the draws once for all.
- The function to maximize has a closed form

$$\max_{\theta} \mathcal{L}(\theta) = \sum_{n=1}^{N} \left(\sum_{j=1}^{J} y_{jn} \ln \left(\frac{1}{R} \sum_{r=1}^{R} \Lambda(j|\xi^r; \theta) \right) \right)$$

• The value of *R* can be adjusted during the algorithm: Bastin et al.





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Summary

- Behavioral theory based on utility maximization
- Operational models derived from random utility
- Simplest model: the logit model
- Estimation of the parameters: maximum likelihood
- Maximize a globally concave nonlinear differentiable function
- With other models, same thing without concavity
- Advanced models: mixtures
- Rely on simulation
- Time consuming





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Short course

Organized at EPFL, Lausanne, March 2011



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