# Models and algorithms for integrated airline schedule planning and revenue management

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Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
Motivat	ion				

- Flexibility in decision support tools,
- demand responsive transportation systems
  - ... through ...
- a better understanding of demand behavior,
- integration of explicit supply-demand interactions,
- endogenous demand variables that can be controlled by the optimization models,
- considering demand early in the planning phase.





#### Related Literature

- Supply-demand interactions in air transport planning
  - Lohatepanont and Barnhart (2004)
  - Wang, Shebalov and Klabjan (2012)
- Exogenous demand models; iterative supply-demand models
  - Jacobs, Smith and Johnson (2008)
  - Dumas, Aithnard and Soumis (2009)
- Endogenous demand models explicit integration
  - Airlines: Schön (2008)
  - Railways: Cordone and Redaelli (2011)
  - Revenue management: Talluri and van Ryzin (2004)





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
Itinerar	y choice mod	del			

- Market segments, s, defined by the class and each OD pair
- Itinerary choice among the set of alternatives,  $I_s$ , for each segment s
- For each itinerary  $i \in I_s$  the utility is defined by:

$$V_{i} = ASC_{i} + \beta_{p} \cdot ln(p_{i}) + \beta_{time} \cdot time_{i} + \beta_{morning} \cdot morning_{i}$$
$$V_{i} = V_{i}(p_{i}, z_{i}, \beta)$$

- $ASC_i$  : alternative specific constant
- p is the only policy variable and included as log
- p and time are interacted with non-stop/stop
- $\operatorname{morning}$  is 1 if the itinerary is a morning itinerary





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
Estimat	cion				

- **Revealed preferences (RP) data:** Booking data from a major European airline
  - Lack of variability
  - Price inelastic demand
- RP data is combined with a stated preferences (SP) data
- Time, cost and morning parameters are **fixed** to be the same for the two datasets.
- A scale parameter is introduced for SP to capture the differences in variance.





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
Market	shares				

Market share and demand for itinerary *i* in market segment *s*:  

$$ms_i = \frac{\exp(V_i(p_i, z_i, \beta))}{\sum_{j \in I_s} \exp(V_j(p_j, z_j, \beta))} \Rightarrow D_s ms_i$$

Consider a new variable  

$$\upsilon_{s} = \frac{1}{\sum_{j \in I_{s}} \exp(V_{j})}$$

$$ms_{i} = \upsilon_{s} \exp(\beta \ln(p_{i}) + c_{i})$$

$$\sum_{i \in I_{s}} ms_{i} = 1$$

$$\upsilon_{s} \ge 0$$





# Integrated airline scheduling, fleeting and pricing

Decision variables:

- $x_{k,f}$ : binary, assignment of aircraft k to flight f
- $\pi_{k,f}^h$ : allocated seats for class h on flight f aircraft k
- p<sub>i</sub>: price of itinerary i
- *ms<sub>i</sub>*: market share of itinerary *i*

*No-revenue* itineraries  $I'_s \in I_s$  for segment s, no control of airline.





NSP-OR

## Integrated model - Scheduling & fleeting

$$\begin{aligned} \max \sum_{h \in H} \sum_{s \in S^{h}} D_{s} \sum_{i \in (I_{s} \setminus I_{s}^{i})} \operatorname{ms}_{i} p_{i} - \sum_{\substack{k \in K \\ f \in F}} C_{k,f} x_{k,f} : revenue - cost \end{aligned} \tag{1}$$

$$\text{s.t.} \sum_{k \in K} x_{k,f} = 1: \text{ mandatory flights} & \forall f \in F^{M} \quad (2) \\ \sum_{k \in K} x_{k,f} \leq 1: \text{ optional flights} & \forall f \in F^{O} \quad (3) \\ y_{k,a,t^{-}} + \sum_{f \in \operatorname{In}(k,a,t)} x_{k,f} = y_{k,a,t^{+}} + \sum_{f \in \operatorname{Out}(k,a,t)} x_{k,f}: \text{ flow conservation} & \forall [k,a,t] \in N \quad (4) \\ \sum_{a \in A} y_{k,a,\min E_{a}^{-}} + \sum_{f \in CT} x_{k,f} \leq R_{k}: \text{ fleet size} & \forall k \in K \quad (5) \\ y_{k,a,\min E_{a}^{-}} = y_{k,a,\max E_{a}^{+}}: \text{ cyclic schedule} & \forall k \in K, a \in A \quad (6) \\ \sum_{h \in H} \pi_{k,f}^{h} \leq Q_{k} x_{k,f}: \text{ seat capacity} & \forall f \in F, k \in K \quad (7) \\ x_{k,f} \in \{0,1\} & \forall k \in K, f \in F \quad (8) \\ y_{k,a,t} \geq 0 & \forall [k,a,t] \in N \quad (9) \end{aligned}$$



#### Integrated model - Revenue management - Pricing

$$\begin{split} \sum_{s \in S^{h}} D_{s} \sum_{i \in (I_{s} \setminus I_{s}^{\prime})} \delta_{i,f} \operatorname{ms}_{i} &\leq \sum_{k \in K} \pi_{k,f}^{h}: \ demand - \ capacity & \forall h \in H, f \in F \quad (10) \\ \\ \sum_{i \in I_{s}} \operatorname{ms}_{i} &= 1: \ market \ coverage & \forall h \in H, s \in S^{h} \quad (11) \\ \\ \operatorname{ms}_{i} &\leq \upsilon_{s} \exp(V_{i}(p_{i}, z_{i}; \beta)): \ market \ share & \forall h \in H, s \in S^{h}, i \in (I_{s} \setminus I_{s}^{\prime}) \quad (12) \\ \\ \operatorname{ms}_{j} &= \upsilon_{s} \exp(V_{j}(p_{j}, z_{j}; \beta)): \ market \ share - \ competitors & \forall h \in H, s \in S^{h}, j \in I_{s}^{\prime} \quad (13) \\ \\ \pi_{k,f}^{h} &\geq 0 & \forall h \in H, s \in S^{h}, i \in (I_{s} \setminus I_{s}^{\prime}) \quad (15) \\ \\ \operatorname{ms}_{i} &\geq 0 & \forall h \in H, s \in S^{h}, i \in I_{s} \quad (16) \\ \\ \upsilon_{s} &\geq 0 & \forall h \in H, s \in S^{h} \quad (17) \end{split}$$





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
Heuristi	c method				
riculisti	c methou				

- Mixed Integer Non-convex Problem
- A heuristic procedure based on two subproblems:
  - $\bullet~\mathrm{FAM}^{\textit{LS}}$ : price-inelastic schedule planning model  $\Rightarrow~\mathsf{MILP}$ 
    - Prices fixed
    - Optimizes the schedule design and fleet assignment
  - $\operatorname{REV}^{LS}$ : Revenue management with fixed capacity  $\Rightarrow$  NLP
    - Schedule design and fleet assignment fixed
    - Solves pricing, seat allocation
  - Local search based on spill (lost passengers)
    - Price sampling
    - Fixing a subset of FAs & VNS





#### Data and results

25 data instances are generated from ROADEF 2009 dataset. Integrated model is solved...

- with BONMIN solver
- $\bullet$  as a sequential approach  $1^{st}$  iteration of the heuristic
- with the heuristic
- Up to around 35 flights 3 aircraft types
  - BONMIN works quite fine.
  - Integrated model improves the sequential approach by 2% on the average
  - The average demand and capacity of the aircraft types at hand are key factors
  - Heuristic finds the solutions at all instances





Transformation

Conclusions

#### Data and results

no	airports	flights	flights per route	demand per flight	fleet composition	
20	3	33	8.25	71.90	4	85-70-50-35
21	3	46	7.67	86.85	5	128-124-107-100-85
22	7	48	2.29	101.94	4	124-107-100-85
23	3	61	15.25	69.15	4	117-85-50-37
24	8	77	2.08	67.84	4	117-85-50-37
25	8	97	3.46	90.84	5	164-117-100-85-50

	BONMIN Integrated model max 24 hours		ated model approach (SA)			Local search he Average over 5 re max 2 hou	plications		
	Profit	Time <i>(sec)</i>	Profit	% deviation from BONMIN	Time (sec)	Profit	%deviation from BONMIN	%impr. over SA	Time <i>(sec)</i>
20	155,772	1,429	154,322	-0.93%	5	155,772	0.00%	0.94%	316
21	303,726	84,872	303,469	-0.08%	28	307,182	1.14%	1.22%	1,819
22	161,197	18,440	163,324	1.32%	11	163,756	1.59%	0.26%	235
23	284,269	971	278,942	-1.87%	51	282,863	-0.49%	1.41%	1,438
24	155,457	79,989	158,106	1.70%	51	165,765	6.63%	4.84%	2,305
25	409,496	85,718	410,632	0.28%	4,278	411,109	0.39%	0.12%	6,832

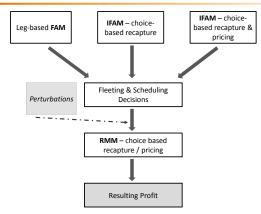




Transformation

Conclusions

# Sensitivity Analysis



Joint work with Prof. Cynthia Barnhart





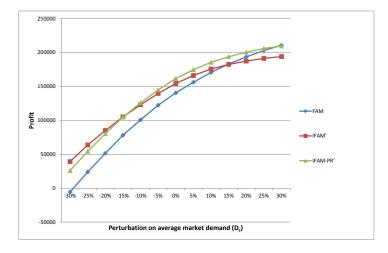
#### Sensitivity to demand fluctuations

- Total market segment demand is assumed to be known
- Fluctuations in reality
- Average demand is perturbed in a range [-30%, +30%]
- For each average demand 500 simulations with Poisson





#### Sensitivity to demand fluctuations



77 flights 4 aircraft types - heuristic solution

Non-convexity

How to deal with non-convexity ?...

# In the literature: inverse-demand function piecewise linear approximation

A general utility specification...





#### Transformation of the logit model

$$ms_i = rac{\exp(V_i)}{\sum_{j \in I_s} \exp(V_j)},$$

$$V_i = \beta \ln (p_i) + c_i$$

#### A logarithmic transformation:

$$ms_i = v_s \exp(\beta \ln (p_i) + c_i)$$
$$ms'_i = v'_s + \beta p'_i + c_i$$

$$\mathrm{ms}'_{i} \Rightarrow \ln(\mathrm{ms}_{i}), \ \upsilon'_{s} \Rightarrow \ln(\upsilon_{s}), \ p'_{i} \Rightarrow \ln(p_{i}).$$





Transformation of the logit model

$$ms_i = rac{\exp(V_i)}{\sum_{j \in I_s} \exp(V_j)},$$

$$V_i = \beta \ln (p_i) + c_i$$

#### A logarithmic transformation:

$$ms_{i} = v_{s} \exp(\beta \ln (p_{i}) + c_{i})$$
$$ms_{i}^{'} = v_{s}^{'} + \beta p_{i}^{'} + c_{i}$$

 $ms'_i \Rightarrow ln(ms_i), v'_s \Rightarrow ln(v_s), p'_i \Rightarrow ln(p_i).$ This is applicable to any utility specification.





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
But					

- We need both  $ms_i$  and  $ms'_i$ 
  - ... cannot simply include  $ms_i = \exp(ms'_i)$





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
But					

- We need both  $ms_i$  and  $ms'_i$ 
  - ... cannot simply include  $ms_i = \exp(ms'_i)$
- We can penalize the deviation  $M(ms_i - exp(ms'_i))^2$





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
But					

ullet We need both  $\mathrm{ms}_i$  and  $\mathrm{ms}_i'$ 

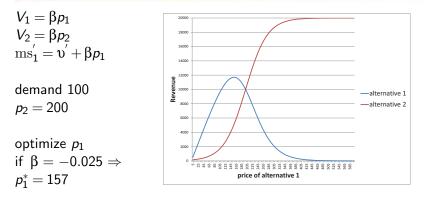
... cannot simply include  $ms_i = \exp(ms'_i)$ 

- We can penalize the deviation  $M(ms_i - exp(ms'_i))^2$
- The revenue in the objective function
  - ... can use similar tricks





#### Illustrative Example I - Aggregate



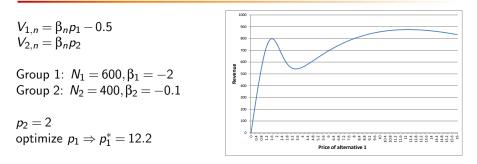
 $\begin{array}{rl} \max & 100 m s_1 p_1 \Leftrightarrow \max & \exp\left(\mathrm{ms}_1^{'} + \ln\left(p1\right)\right) \Leftrightarrow \max & \mathrm{ms}_1^{'} + \ln\left(p1\right) \\ \text{Transformation: } \max & \mathrm{ms}_1^{'} + \ln\left(p1\right) - M(\mathrm{ms}_1 - \exp\left(\mathrm{ms}_1^{'}\right))^2 \end{array}$ 





Results

#### Illustrative Example II - Socio-economics



 $\max R_{1} + R_{2} \Leftrightarrow \max 600 m s_{1,1} p_{1} + 400 m s_{1,2} p_{1}$ Transformation:  $R'_{n} = \ln(N_{n}) + m s'_{1,n} + \ln(p_{1})$  $\max \sum_{n \in N} R_{n} - M(R_{n} - \exp(R'_{n}))^{2} - M(\operatorname{ms}_{1,n} - \exp(\operatorname{ms}'_{1,n}))^{2}$ 



Back to the airline case study

980 flights, 2,197 itineraries, all flights have a capacity of 195 seats Same optimal prices are found for the following set of penalties:

	Revenue	Computational
Reformulated model	(in millions)	time (sec.)
M=(100,000-100,000)	52.398	42.9
M=(10,000-10,000)	52.728	29.5
M = (1,000 - 10,000)	52.728	17.0
M=(100-10,000)	52.728	11.5
M=(10-10,000)	52.728	9.2
M=(1,000-1,000)	28.870	34.02





Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
Conclus	sions				

- The integrated model has promising results
- ... which motivates the effort in devising solution methodologies
- Logarithmic transformation provides a concave formulation of the revenue problem
- ... is flexible for extensions with socio-economics/more endogenous variables
- ... is expected to facilitate efficient solution methodologies





Introduction

Demand model

Heuristic

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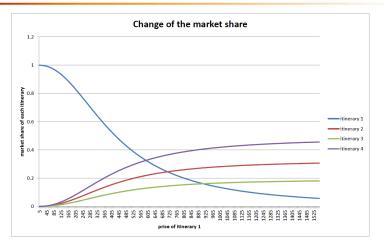
#### Thank you for your attention !







#### Logit behavior







Introduction	Demand model	Heuristic	Results	Transformation	Conclusions
Itinerary	choice mod	lel			

• Market share and demand for itinerary *i* in market segment *s*:

$$\mathrm{ms}_{i} = \frac{\exp(V_{i}(p_{i}, z_{i}, \beta))}{\sum_{j \in I_{s}} \exp(V_{j}(p_{j}, z_{j}, \beta))} \quad \Rightarrow \quad d_{i} = D_{s} m s_{i}$$

-  $D_s$  is the total expected demand for market segment s.

- Spill and recapture effects: Capacity shortage ⇒ passengers may be recaptured by other itineraries (instead of their desired itineraries)
- Recapture ratio is given by:

$$b_{i,j} = \frac{\exp(V_j(p_j, z_j, \beta))}{\sum_{k \in I_s \setminus \{i\}} \exp(V_k(p_k, z_k, \beta))}$$





#### Itinerary choice model

• Value of time (VOT):

$$VOT_{i} = \frac{\partial V_{i} / \partial time_{i}}{\partial V_{i} / \partial cost_{i}}$$
$$= \frac{\beta_{time} \cdot cost_{i}}{\beta_{cost}}$$

For the same OD pair...

- VOT for economy, non-stop: 8 €/hour
- VOT for economy, one-stop: 19.8, 11, 9.2  ${\in}/{\rm hour}$
- VOT for business, non-stop: 21.7  ${\ensuremath{\in}} / {\ensuremath{\mathsf{hour}}}$







- Forecasted demand for an itinerary is 120
- Airline considers assigning a capacity of 100 to the associated flight
- Estimated spilled passengers is 20
- If these people are redirected to other itineraries in the market what percantage will accept?





Transformation

Conclusions

#### Results

	BONMIN Integrated model			Sequential			Local search he		
	Integrate	d model		approach (SA)		Average over 5 replications			
	Profit	Time	Profit	% deviation	Time	Profit	%deviation	%impr.	Time
	Tione	(sec)	TIONE	from BONMIN	(sec)	TIONE	from BONMIN	over SA	(sec)
1	15,091	2	15,091	0.00%	1	15,091	0.00%	0.00%	1
2	37,335	22	35,372	-5.26%	1	37,335	0.00%	5.55%	13
3	50,149	62	50,149	0.00%	1	50,149	0.00%	0.00%	1
4	46,037	2,807	43,990	-4.45%	1	46,037	0.00%	4.65%	3
5	70,904	1,580	69,901	-1.41%	1	70,679	-0.32%	1.11%	6
6	82,311	1,351	82,311	0.00%	1	82,311	0.00%	0.00%	1
7	87,212	32,400	84,186	-3.47%	1	87,212	0.00%	3.59%	60
8	779,819	8,137	779,819	0.00%	1	779,819	0.00%	0.00%	1
9	135,656	666	135,656	0.00%	2	135,656	0.00%	0.00%	2
10	107,927	482	107,927	0.00%	1	107,927	0.00%	0.00%	1
11	85,820	31,705	85,535	-0.33%	2	85,820	0.00%	0.33%	88
12	858,544	5,598	854,902	-0.42%	1	858,544	0.00%	0.43%	1
13	112,881	32,713	109,906	-2.64%	1	112,881	0.00%	2.71%	151
14	85,808	10,643	82,440	-3.93%	1	85,808	0.00%	4.09%	9
15	49,448	33	49,448	0.00%	1	49,448	0.00%	0.00%	1
16	38,205	240	37,100	-2.89%	1	38,205	0.00%	2.98%	1
17	27,076	35	27,076	0.00%	1	27,076	0.00%	0.00%	1
18	45,070	78	44,339	-1.62%	1	45,070	0.00%	1.65%	1
19	26,486	13	26,486	0.00%	1	26,486	0.00%	0.00%	1





#### Improvement due to the local search

	Sequential approach (SA)		dom orhood		borhood on spill	% Impro	vement
	Durifit	D. C.	<b>T</b> :()	Durft	T:	Quality of	Reduction
	Profit	Profit	Time(sec)	Profit	Time(sec)	the solution	in time
2	35,372	37,335	116	37,335	13	-	89.10%
4	43,990	44,302	27	46,037	3	3.92%	88.88%
5	69,901	No imp.	over SA	70,679	6	1.11%	-
7	84,186	85,335	1,649	87,212	60	2.20%	96.36%
8	904,054	906,791	209	906,791	2	-	99.04%
11	93,920	No imp.	over SA	94,203	10	0.30%	-
12	854,902	No imp.	over SA	858,545	1	0.43%	-
13	137,428	No imp.	over SA	138,575	173	0.83%	-
14	93,347	96,365	943	96,486	89	0.13%	90.56%
16	37,100	38,205	6	38,205	1	-	80.65%
18	52,369	53,128	334	53,128	1	-	99.80%
20	146,464	No imp.	over SA	147,506	380	0.71%	-
21	217,169	No imp.	over SA	219,136	1,395	0.91%	-
22	163,114	No imp.	over SA	163,393	126	0.17%	-
23	226,615	No imp.	over SA	227,284	1,283	0.30%	-
24	208,561	No imp.	over SA	210,395	791	0.88%	-
25	469,136	No imp.	over SA	470,494	1,117	0.29%	-





Intro		

# A small example

- 2 airports CDG-MRS
- 4 flights all are mandatory
- 2 aircraft types: 37-50 seats

We start with an initial FAM solution:

	AC1	AC2
F1	Х	
F2	X	
F3	X	
F4	Х	





#### A small example - GBD iterations

Iteration 1			
	Sub	Master	
	12522.8	16923.4	
	LB	UB	
	12522.8	16923.4	
	AC1	AC2	
F1		Х	
F2		Х	
F3		Х	
F4		Х	

	Iteration 2				
		Sub	Master		
		10734.4	14822.8		
		LB	UB		
		12522.8	14822.8		
		AC1	AC2		
	F1		Х		
	F2		х		
	F3	Х			
L	F4	Х			

	Iteration	3
	Sub	Master
	12696.8	14822.8
	LB	UB
	12696.8	14822.8
	AC1	AC2
F1	Х	
F2		Х
F3		х
F4	X	

Γ	Iteration 4				
		Sub	Master		
		12474.4	12696.8		
		LB	UB		
		12696.8	12696.8		
		AC1	AC2		
	F1		Х		
	F2		Х		
	F3	Х			
	F4	Х			





 $\implies$ 

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